

IMPORTANT INFORMATION:

2022 Medicare Star Ratings

Official U.S.
Government
Medicare
Information



RiverSpring Health Plans –H6776

For 2022, RiverSpring Health Plans – H6776 received the following Star Ratings from Medicare:

Overall Star Rating: Not enough data available*

Health Services Rating: Not enough data available

Drug Services Rating: Not enough data available

**Some plans do not have enough data to rate performance.*

Every year, Medicare evaluates plans based on a 5-star rating system.

RiverSpring Health Plans

A Program of ElderServe Health, Inc.

Why Star Ratings Are Important

Medicare rates plans on their health and drug services.

This lets you easily compare plans based on quality and performance.

Star Ratings are based on factors that include:

- Feedback from members about the plan’s service and care
- The number of members who left or stayed with the plan
- The number of complaints Medicare got about the plan
- Data from doctors and hospitals that work with the plan

More stars mean a better plan – for example, members may get better care and better, faster customer service.

The number of stars show how well a plan performs.

★★★★★ EXCELLENT

★★★★☆ ABOVE AVERAGE

★★★☆☆ AVERAGE

★★☆☆☆ BELOW AVERAGE

★☆☆☆☆ POOR

Get More Information on Star Ratings Online

Compare Star Ratings for this and other plans online at [medicare.gov/plan-compare](https://www.medicare.gov/plan-compare).

Questions about this plan?

Contact RiverSpring Health Plans 7 days a week from 8:00am to 8:00pm at RiverSpring Star (HMO I-SNP) 1-800-580-7000, RiverSpring MAP (HMO D-SNP) 1-800-362-2266, (TTY/TDD: 711), from October 1, 2021 to March 31. Our hours of operation from April to September 30 are Monday through Friday 8:00am to 8:00pm